



Online Continuing Education Courses
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AOTA Approved Provider #4023

Course Title: OT Analysis and Group Process 109

Sub-Title: Managing Difficult Groups

Target Audience: OT/OTA

Course Length: 1 hour

Course Author/Instructor: Solomon, MHS, OTR/L, O'Brien PhD, OTR/L and / Brown, MS, OTR/L, CHT

Educational Level: Introductory, Intermediate, Advanced

Course Objectives:

At the conclusion of the course, participants will be able to:

- Identify the stages of groups and roles of members
- Identify 3 common group management issues
- Discuss how to manage difficult group behavior
- Describe a problem solving mode for working in groups
- Describe the four-step intervention model to address group members' needs and specific member issues

Outline of Content:

Hour #1

Common Management Issues

Group Roles

Review of Group Dynamics

Figuring Out the Problem

Addressing Members' Needs

Problem Group Members

Learning Task

Summary

Instructional Methods and Formats:

Online course available 24/7 at www.OnlineCE.com includes PDF downloadable course. See course formats for additional details.

Course Completion Requirements:

A minimum passing score of 100% is required for course completion. You will have as many attempts as needed until your passing score of 100% is achieved. Upon successful

completion of course, you will receive your certificate of completion and AOTA eligible CEUs.

AOTA Classification Codes:

Category 1: Domain of OT

Category 2: Occupational Therapy Process

Category 3: Professional Issues

Additional Policies:

OnlineCE Policies are available by clicking on the tab – Policies – located in the left hand navigation bar.

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