



Online Continuing Education Courses
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AOTA Approved Provider #4023

Course Title: Ethics 101

Sub-Title: Ethical Communications

Target Audience: OT/OTA

Course Length: 2 hours

Course Author/Instructor: Redleaf, DC /Brown, MS, OTR/L, CHT

Educational Level: Introductory, Intermediate, Advanced

Course Objectives:

At the end of this course, participants will be able to:

- Demonstrate the importance of communicating in an ethical manner and what that entails
- Develop an understanding of what 'spin' is, why it is unethical and how to monitor and minimize/stop it
- Evaluate the barriers to effective and ethical communication
- Develop an understanding of exactly what takes place/needs to take place during the provider/client interaction
- Discover what it is that patients want from their visits to a provider
- Appraise how to deal with challenging clients and situations
- Discover how to become a skilled helper by studying the tools of communication
- Apply listening skills to the provider's repertoire
- Demonstrate the importance of the impact of nonverbal communication on the caregiver/client relationship
- Develop, analyze and apply the verbal and nonverbal skills that will help to gather information and support the patient effectively
- Write an Ethical Communication Protocol (EPC) for your practice

Outline of Content:

Hour #1

Ethics -The Beginning

Socrates' Dialectic and the Interior of Man

How Early Childhood Affects Self
Ethical Communication
Ten Basics of Ethical Communication
PROVIDER/CLIENT INTERACTION-initial and further visits

Hour #2

The Challenging or Difficult Client – What To Do?
The Skilled Provider
Listening Skills
Nonverbal Communication
Ethics and Moral Identity
Summary

Instructional Methods and Formats:

Online course available 24/7 at www.OnlineCE.com includes PDF downloadable course. See course formats for additional details.

Course Completion Requirements:

A minimum passing score of 100% is required for course completion. You will have as many attempts as needed until your passing score of 100% is achieved. Upon successful completion of course, you will receive your certificate of completion and AOTA eligible CEUs.

AOTA Classification Codes:

- Category 1: Domain of OT
- Category 2: Occupational Therapy Process
- Category 3: Professional Issues

Additional Policies:

OnlineCE Policies are available by clicking on the tab – Policies – located in the left hand navigation bar.

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